



Overview of Account Structure Updates

Sivantos is making several enhancements to infrastructure that will update legacy systems and account structure to a new, modern platform. Here is an overview of the legacy account structure and an outline of the simplified structure that will launch on November 1, 2018.

IMPORTANT NOTE: If you call today and provide legacy numbers to access account details you can still do so after November 1. This information will still be accessible for the teams supporting you, but all of your documents from November 1 and beyond will display the new business partner number. The details below outline the changes happening related to the account structure and you can refer to other supporting material – such as the [Overview of Documentation Updates](#) and [Overview of MySignia Updates](#) – for additional information.

Legacy Account Number Formats

With legacy systems in place, each practice location has one account number for every channel you purchase with. See an example below of the legacy account structure for 2 locations of ABC hearing:

ABC Hearing Locations	🛒 Purchasing Channels 🛒				
	Buying Group A	Buying Group B	Buying Group C	Third Party #1	Third Party #2
 1 Main St.	123456-000	111222-000	002178-000	012233-000	000044-000
 10 Center Rd.	123456-001	111222-001	002178-001	012233-001	000044-001



The channels you purchase through, or your Purchasing Channels, can vary by location, and this is not going away. If you are actively purchasing through Buying Groups and Third Parties with us today, they will be available to you tomorrow. Let's take a closer look at what the new structure looks like.

PROJECT SI-energy



Updated Account Number Structure

With enhancements to infrastructure you do not lose access to anything, the formatting of your accounts is simplified to eliminate multiple numbers for each purchasing channel – you simply have one **unique** business partner through practice location or Point of Sale location. See an example below of the enhanced structure for the same 2 locations of ABC hearing:

ABC Hearing Locations	Business Partner Number	🛒 Purchasing Channels 🛒				
		Buying Group A	Buying Group B	Buying Group C	Third Party #1	Third Party #2
 1 Main St.	C50999999	Buying Group A	Buying Group B	Buying Group C	Third Party #1	Third Party #2
 10 Center Rd.	CF0111111	Buying Group A	Buying Group B	Buying Group C	Third Party #1	Third Party #2

Here you can see that each Point of Sale location has one unique Business Partner Number and the Purchasing Channels are simply referred to by name, **so it is very intuitive.**

Summary

The way you purchase today is not changing. When these updates go into effect on November 1, 2018 you will find your new Business Partner Numbers in the following ways:

- All purchasing documents created from November 1 and beyond including delivery notes, credit memos and invoicing (at applicable locations only). See the Overview of Document Updates for more details.
- Beginning on November 1, 2018 Representatives will be prepared to provide you with your updated Business Partner Number (s) on any calls made to us.
- Beginning on November 5, 2018 the new MySignia login will prompt the selection of the location and your new Business Partner Number ID will be displayed next to the address of each Point of Sale Location. See the Overview of MySignia Updates document for more details.

Remember – You are not required to remember this Business Partner Number – Legacy details can still be used to look up information on internal systems, but all of your statements will be updated with the new Business Partner Numbers.